🐾 Welcome to Robertson's Retrievers & Doodles!

🐾 Placing a Deposit

Once your application has been approved and a pregnancy is confirmed, you'll receive an email announcing the **Open Deposit Period**. At that time, you'll be invited to place a **$400 non-refundable deposit** to secure your pick order for the upcoming litter. The breeder reserves the right to first pick(s) from any litter.

💳 **Deposit Instructions:**

- Deposits are submitted via *PayPal* (we cover all fees and taxes).
- If *PayPal* isn't an option for you, please contact us directly to arrange an alternative.
- Deposits are applied toward the final purchase price of your puppy.

Your pick order is determined by the order in which deposits are received. We update the list in real time as deposits come in.

Once we've received your deposit, we will send you:

- A confirmation email
- A copy of our **Puppy Deposit Contract**
- Ongoing updates about the litter and selection process

Post-Deposit Puppy Information

Thank you for submitting your deposit and trusting us to help you find your new furry family member! This guide outlines what to expect until pickup day and how to prepare for life with your new puppy.

✅ What's Next?

🐶 Pick-Order Process

- Your **pick-order** is based on the order in which deposits are received during the **Open Deposit** time, which will be announced with a future date after a Confirmed Pregnancy.
- The pick-order list will be updated as deposits are confirmed.
- Puppy selection (virtually or in person) is typically scheduled around 6 weeks of age, following veterinary checks and vaccinations. Depending on the litter, community health concerns, or other circumstances, virtual puppy-picking sessions may be scheduled before or after vaccinations. We'll communicate openly to guide your family through the process as needed.

💰 Final Payment Details

- Your $400 deposit has been applied toward the total cost of your puppy.
- A **Puppy Deposit Contract** will be sent to your email for your records.
- The remaining balance can be paid:
  - In person (cash) at pickup, or
  - Online through *PayPal* before your scheduled pickup day.

Note: We cover all PayPal fees and taxes with no additional charges.

🗓️ Puppy Pickup Timeline

- Puppies must be a minimum of **8 weeks of age** to go to their new homes.
- We will coordinate pickup dates/times with families.
- Please plan for travel or accommodations as needed.

🐕‍🦺 Preparing for Your Puppy

📄 What You'll Receive:

- Health/vaccination records
- Copy of your **Sales Contract** & **Health Guarantee**
- Starter sample of puppy's food to transition. We advise purchasing additional bag(s).
- Comfort item such as a blanket with mom and littermate's scent
- Pedigree paperwork (AKC or ICA, as applicable). Registering your puppy is your choice.
- Other fun things

🏡 What You Should Have Ready:

- Crate or safe sleep space
- Puppy food (same brand we're using or a transition plan)
- Food & water bowls
- Leash and collar
- Puppy pads and cleaning supplies
- Vet appointment scheduled soon after pickup

🏥 Health & Veterinary Care

- Puppies follow a strict deworming schedule starting at 2 weeks of age.
- At 6 weeks, each puppy receives:
  - A complete veterinary health check
  - Their first round of vaccinations
- Please consult your veterinarian about vaccinations, parasite prevention, and long-term health care.

📚 Training & Socialization Tips

- Baxter & Bella is offered with a 25% Lifetime Discount with code: **ROBERTSON**
- We begin Early Neurological Stimulation (ENS) at 3 days old.
- We start basic obedience training with positive reinforcement.
- Socializing your puppy with people, scents, and sounds.
- Establish consistent routines for feeding, potty breaks, and bedtime.

After Your Puppy Goes Home: Next Steps

Bringing your new puppy home is an exciting time, and we're here to help make the transition smooth and successful. Once the puppy is officially transferred into your ownership, here are a few important steps to take:

🏠 Transition & Adjustment

- Give your puppy time to adjust to their new home—be patient and gentle.
- Keep their environment calm during the first few days and establish a routine early.
- Use the same food they are used to (we'll send some home with you), then gradually transition if desired.

🐾 Veterinary Care

- Use *Purina Pro Plan FortiFlora* dog probiotic supplement as necessary to help firm up stools.
- Schedule a vet check-up within the first week of bringing your puppy home.
- Continue their vaccination schedule and deworming (if necessary) as your veterinarian advises.
- Discuss flea/tick and heartworm prevention with your vet.

🎓 Training & Socialization

- Begin basic obedience training early using positive reinforcement.
- Socialize your puppy gradually with people, other pets, and various environments.
- Consider enrolling in a **puppy training class** for extra support.

💬 Staying in Touch

We love staying connected with our puppy families! You're always welcome to:

- Share photos and updates
- Please help us reach more families by leaving us a Google Review
- Ask us questions
- Follow us on social media for updates, tips, and future litters

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If you have any questions or need help preparing, don't hesitate to contact us.
We're so excited for your journey ahead and can't wait for you to meet your new best friend!

With gratitude,
The Robertson's Retrievers & Doodles Family
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📱 Stay Connected on Facebook and Instagram!